



Patient  
Support



Your Source for Education and Access

# Welcome to Takeda Patient Support

*Support specialists your patient can count on*

When you prescribe a Takeda treatment, our support specialists are dedicated to helping your patient get the answers, resources, and tools they need.

# How Takeda Patient Support can help your patients

Our support specialists are here to provide your patient with services, including:

- 🌀 **Benefits investigation** to help determine your patient's insurance benefits and eligibility for certain services
  - 🌀 **Prior authorization (PA), reauthorization, and appeals** information in coordination with your patient's insurance company to determine any requirements
  - 🌀 **Information about financial assistance options** for your patient, if they're eligible. In addition, our support specialists can assist with Co-Pay Assistance Program enrollment,\* as well as provide information about other programs they may be eligible for
  - 🌀 **Directing** your patient to community support resources
  - 🌀 **Education** about your patient's prescribed Takeda treatment and condition from nursing professionals (if available for their therapy)
  - 🌀 **Specialty pharmacy triage and coordination.** We'll work with the pharmacy and your patient's insurance provider to help them receive their Takeda treatment (if available for their therapy)
- 🌀 Please remind your patients that we or their specialty pharmacy will call or message them. In addition, please encourage them to keep the Takeda Patient Support number in their phone so they don't mistake it for a spam call.

\*To be eligible, your patient must be enrolled in Takeda Patient Support and have commercial insurance. Other terms and conditions apply. Call us for more details.

2



**Program enrollment** can be done by visiting [TakedaPatientSupport.com/HCP](https://www.takeda.com/patient-support/HCP).



## Need assistance?

Dedicated teams are available Monday through Friday with extended evening business hours.

3

# Understanding financial assistance options

Takeda Patient Support specialists can walk your patient through the insurance process step by step and help answer questions about their coverage, regardless of their insurance situation.

## Commercially insured patients

The **Takeda Patient Support Co-Pay Assistance Program** can help eligible, commercially insured patients save on their prescribed Takeda treatment.\*

The program can cover up to 100% of your patient's out-of-pocket co-pay costs. To be eligible for this program, your patient must:

- ❶ **Be prescribed a Takeda treatment for a Food and Drug Administration (FDA) approved indication**
- ❷ **Have commercial insurance.** This includes Health Insurance Marketplace plans —Commercial insurance does not include Medicare, Medicaid, Veterans Affairs (VA), or other federal or state health plans\*
- ❸ **Be enrolled in Takeda Patient Support**

See next page for terms and conditions.

\*IMPORTANT NOTICE: Takeda's Co-pay Assistance Program ("the Program") provides financial support for commercially insured patients who qualify for the Program. Participation in the Program and provision of financial support is subject to all Program terms and conditions, including but not limited to eligibility requirements, the Program maximum benefit per claim and the annual calendar year Program maximum ("Annual Program Maximum"). The Annual Program Maximum for your prescribed Takeda product can be found by visiting: [takedapatientssupport.com/hcp-copay](https://takedapatientssupport.com/hcp-copay).

By enrolling in the Program, you agree that the Program is intended solely for the benefit of you—not health plans and/or their partners. Further, you agree to comply with all applicable requirements of your health plan. The Program cannot be used if the patient is a beneficiary of, or any part of the prescription is covered by: 1) any federal, state, or government-funded healthcare program (Medicare, Medicare Advantage, Medicaid, TRICARE, etc.), including a state pharmaceutical assistance program (the Federal Employees Health Benefit (FEHB) Program is not a government-funded healthcare program for the purpose of this offer), 2) the Medicare Prescription Drug Program (Part D), or if the patient is currently in the coverage gap, or 3) insurance that is paying the entire cost of the prescription. No claim for reimbursement of the out-of-pocket expense amount covered by the Program shall be submitted to any third-party payer, whether public or private.

Some health plans have established programs referred to as 'co-pay maximizer' programs. A co-pay maximizer program is one in which the amount of a patient's out-of-pocket costs is adjusted to reflect the availability of support offered by a manufacturer's co-pay assistance program. If you are enrolled in a co-pay maximizer program, your Annual Program Maximum may vary over time to ensure the program funds are used for your benefit (for the benefit of the patient). Takeda also reserves the right to reduce or eliminate the co-pay assistance available to patients enrolled in an insurance plan that utilizes a co-pay maximizer program.

If you learn your health plan has implemented a co-pay maximizer program, you agree to notify the Program immediately. It may be possible that you are unaware whether you are subject to a co-pay maximizer program when you enroll or re-enroll in the Program. Takeda will monitor program utilization data and reserves the right to discontinue assistance under the Program at any time if Takeda determines that you are subject to a co-pay maximizer, or similar program.

The Program only applies in the United States, including Puerto Rico and other U.S. territories, and does not apply where prohibited by law, taxed, or restricted. This does not constitute health insurance. Void where use is prohibited by your insurance provider. If your insurance situation changes you must notify the Program immediately. Coverage of certain administration charges will not apply for patients residing in states where it is prohibited by law.

This Program offer is not transferable and is limited to one offer per person and may not be combined with any other coupon, discount, prescription savings card, rebate, free trial, patient assistance, co-pay maximizer, alternative funding program, co-pay accumulator, or other offer, including those from third parties and companies that help insurers or health plan manage costs. Not valid if reproduced.

By utilizing the Program, you hereby accept and agree to abide by these terms and conditions. Any individual or entity who enrolls or assists in the enrollment of a patient in the Program represents that the patient meets the eligibility criteria and other requirements described herein. You must meet the Program eligibility requirements every time you use the Program. Takeda reserves the right to rescind, revoke, or amend the Program at any time without notice, and other terms and conditions may apply.

# Understanding financial assistance options (continued)

## Government-insured or uninsured patients

Takeda Patient Support can answer questions about your patient's coverage, and may be able to connect them to programs that may help.

## Patient Assistance Program

Takeda Patient Support can help provide information about potential financial assistance to eligible patients.\*\*

\*Must meet eligibility requirements.

†Additional terms and conditions may apply.



# There are 2 easy ways to enroll in Takeda Patient Support



## Online

Visit our easy-to-use online enrollment site. In a few clicks, your patient can be enrolled.



## Fax

Enrollment can be done by faxing a Start Form (available on the website).



Enrollment can be started at [TakedaPatientSupport.com/HCP](https://www.takeda.com/patient-support/HCP).



## Questions?

Takeda Patient Support can be reached Monday through Friday with extended evening business hours.



## Access information and resources

Visit [TakedaPatientSupport.com/HCP](https://TakedaPatientSupport.com/HCP) to find:

- 🔄 Online enrollment
- 🔄 Details about Takeda Patient Support services and how the program assists patients prescribed a Takeda treatment
- 🔄 Answers to frequently asked questions
- 🔄 Downloadable tools for your office and your patients



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